



GatherPoint.church

Terms & Conditions
Last updated 20th July 2026

Welcome to GatherPoint.church (the “Platform”). These Terms and Conditions (the “Terms”) govern access to and use of the services, websites, and applications provided by Tupos Limited (Company No. 17321956), a company registered in England and Wales with its registered office at 71-75 Shelton Street, Covent Garden, London, United Kingdom, WC2H 9JQ, trading as GatherPoint.church (“we”, “us”, or “our”).

By accepting these Terms during account registration, purchasing Event Days, or using the Platform on behalf of a church, organisation, or ministry (the “Customer”), you agree to be bound by these Terms. If you are agreeing to these Terms on behalf of a Customer, you confirm that you have the authority to bind that organisation.

1. Description of Service

GatherPoint.church provides a digital platform that allows churches and ministries to create, host, and distribute digital programmes, schedules, and related content for residential events, camps, and retreats (the “Services”).

2. Definitions

- **“Event Day”** means a single 24-hour calendar day (00:00 to 23:59, UK time) for which the Customer has purchased access to the Platform’s event programme functionality for a specific event.
 - **“Customer Content”** means all text, images, videos, schedules, and other materials uploaded to the Platform by the Customer or its End Users.
 - **“End Users”** means the Customer’s staff, volunteers, and event attendees who are provisioned access to the Platform by the Customer.
 - **“Organiser”** means an individual granted administrative access to the Platform on behalf of the Customer.
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3. Accounts & Security

- **Account Creation:** The Customer will be provided with an organiser account. All information provided must be accurate and current.
 - **Security:** The Customer is responsible for maintaining the confidentiality of account credentials and for all activities that occur under its account. The Customer must notify us promptly at hello@gatherpoint.church if it suspects unauthorised access.
 - **End-User Access:** The Customer may provision access to its End Users and is responsible for ensuring its End Users comply with these Terms.
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4. Data Protection & Privacy

4.1 Our Approach

The Platform is designed to minimise the collection and processing of personal data. Beyond organiser login details and basic technical data necessary to operate the Service, the Platform is not intended to store personal data, and Customers are strongly advised not to upload personal data (including names, contact details, or any special category data such as health or dietary information) into the Platform.



4.2 Customer Responsibility

Notwithstanding clause 4.1, if the Customer or its End Users choose to upload or enter personal data into the Platform, they do so entirely at the Customer's own risk and discretion. In that circumstance:

- the Customer acts as the data controller in respect of that personal data and is solely responsible for identifying a lawful basis for processing it, and for complying with UK GDPR, the Data Protection Act 2018, and any other applicable data protection law;
- the Customer is solely responsible for obtaining any necessary consents (including from parents or guardians where the data relates to a minor);
- we accept no liability for the Customer's decision to upload personal data contrary to the guidance in clause 4.1; and
- the Customer agrees to indemnify and hold us harmless against any claims, fines, losses, or damages arising out of or in connection with personal data uploaded by the Customer or its End Users.

4.3 Security Obligation

We will maintain reasonable technical and organisational measures appropriate to a platform of this nature to protect data hosted on the Platform, including access controls and secure hosting infrastructure. We will notify the Customer without undue delay if we become aware of a confirmed security incident affecting the Customer's data on the Platform.

5. Content Ownership & Conduct

5.1 Customer Content

The Customer retains all intellectual property rights in the Customer Content. By uploading Customer Content, the Customer grants us a worldwide, non-exclusive, royalty-free licence to host, store, and display that content solely for the purpose of providing the Service to the Customer and its End Users.

5.2 Prohibited Content & Conduct

The Customer agrees that it will not upload content to, or use, the Platform in a way that:

- infringes the intellectual property rights of any third party (e.g. using copyrighted worship music lyrics, videos, or images without permission);
- is unlawful, defamatory, abusive, or harassing;
- contains software viruses or malicious code;
- disrupts the integrity or performance of the Platform; or
- places excessive or abnormal load on the Platform (including through automated scraping or bulk requests) in a way that could degrade the Service for other Customers, given the Platform operates on shared, multi-tenant infrastructure



6. Fees, Billing, and Payment

6.1 Pricing

Fees are charged on a per-Event-Day basis. Purchasing an Event Day grants the Customer access to the Platform's event programme functionality for that single 24-hour calendar day, for the specific event against which it was purchased. Event Days are purchased in advance based on the Customer's anticipated event duration.

6.2 Extending an Event

If an event runs longer than the number of Event Days originally purchased, the Customer may extend its access by purchasing additional Event Days at the per-day rate in effect at the time of the extension.

6.3 Shortened or Cut-Short Events

If an event finishes earlier than planned, or the Customer otherwise does not use the full number of Event Days purchased, no refund (in full or in part) will be issued for unused Event Days.

6.4 Invoicing & Payment

- We do not process online payments. Fees are billed by invoice issued by Tupos Limited directly to the Customer.
- Invoices are payable within 14 days of the invoice date, by bank transfer, unless otherwise agreed in writing.
- All fees are quoted in pounds sterling (GBP).
- Tupos Limited is not currently VAT-registered, and no VAT is charged on invoices. Should this change, we will notify Customers and adjust invoicing accordingly.
- Where an invoice remains unpaid after its due date, we reserve the right to charge statutory interest under the Late Payment of Commercial Debts (Interest) Act 1998, and/or to suspend access to the Platform until payment is received.

6.5 Event Cancellations

If a residential event is cancelled or postponed, the Customer must notify us at least 14 days prior to the scheduled event start date to discuss credit or rescheduling options, which are granted at our sole discretion.

7. Intellectual Property of the Platform

All rights, title, and interest in and to the Platform (excluding Customer Content) — including its software, user interfaces, branding, and underlying technology — belong exclusively to us. The Customer is granted a limited, non-exclusive, non-transferable right to access and use the Platform for its intended purpose during the term of the agreement.



8. Service Expectations (Non-Binding)

This section describes what Customers can typically expect from the Platform. It is provided for information only, is not a service level agreement, and does not create any binding obligation, warranty, or entitlement to service credits, refunds, or compensation.

- We aim for the Platform to be available and performant during live residential events, targeting availability in the region of 99% during a Customer's paid Event Days, though this is an aspiration rather than a guarantee.
- We aim to respond to support enquiries sent to hello@gatherpoint.church within 1 UK business day
- Planned maintenance will, where practicable, be scheduled outside typical event windows (evenings and weekends), and we will make reasonable efforts to notify Customers in advance of any maintenance likely to affect an active event.

9. Limitation of Liability

9.1 "As Is" Basis

The Platform is provided on an "as is" and "as available" basis. While we strive for high availability, particularly during live residential events, we do not guarantee uninterrupted or error-free service.

9.2 Offline Functionality

We strongly recommend that Customers download or print critical event schedules and programmes as a backup. We are not liable for event disruption caused by poor internet connectivity at the residential venue.

9.3 Limitation

To the maximum extent permitted by law, Tupos Limited shall not be liable for any indirect, incidental, or consequential loss, or loss of data, arising out of or in connection with use of the Platform. Our total liability arising out of or in connection with these Terms shall not exceed the total amount paid by the Customer for the specific event or Event Days giving rise to the claim.

9.4 Liability We Cannot Exclude

Nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be excluded or limited under English law.

10. Indemnity

The Customer agrees to indemnify and hold us harmless against any claims, liabilities, damages, losses, and expenses (including reasonable legal fees) arising out of or in connection with: (a) the Customer's or its End Users' breach of these Terms; (b) Customer Content, including any infringement of third-party intellectual property or copyright/CCLI licensing obligations; and (c) personal data uploaded by the Customer or its End Users, as set out in clause 4.2.



11. Termination

- **By Customer:** The Customer may terminate its account at any time by emailing hello@gatherpoint.church. Termination takes effect once we confirm receipt, save that access already paid for under current Event Days will continue until those Event Days are used or expire.
 - **By Us:** We may suspend or terminate the Customer's access to the Platform immediately if the Customer breaches these Terms, fails to pay fees when due, or if its use poses a security risk to the Platform.
 - **Effect of Termination:** On termination, the Customer's right to use the Platform ceases. The Customer may request an export of its Customer Content within 30 days of termination by emailing hello@gatherpoint.church; after this period, we may delete all Customer Content.
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12. Force Majeure

We shall not be liable for any failure or delay in performing our obligations under these Terms where such failure or delay results from causes beyond our reasonable control, including but not limited to internet or hosting-provider outages, power failures, acts of God, or governmental action.

13. General

13.1 Entire Agreement

These Terms (together with our Privacy Policy, available at [GatherPoint.church](https://gatherpoint.church)) constitute the entire agreement between the parties in relation to their subject matter and supersede all prior agreements, representations, and understandings.

13.2 Severability

If any provision of these Terms is found to be invalid or unenforceable, the+ remaining provisions will continue in full force and effect.

13.3 Assignment

We may assign or transfer our rights and obligations under these Terms at any time. The Customer may not assign or transfer its rights or obligations without our prior written consent.

13.4 Waiver

No failure or delay by either party in exercising any right under these Terms shall operate as a waiver of that right.

13.5 Notices

Notices under these Terms should be sent by email — to the Customer at the email address on its



14. Changes to These Terms

We reserve the right to modify these Terms at any time. We will notify the Customer of any material changes by posting the new Terms on the Platform or by email. Continued use of the Platform after changes take effect constitutes acceptance of the new Terms.

15. Governing Law & Jurisdiction

These Terms are governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction to settle any dispute arising out of or in connection with these Terms.





Contact Us

If you have any questions about these Terms,
please contact us at hello@gatherpoint.church